**Individuals and business entities requests review of the National Bank of Kazakhstan**

**for 4rd quarter of 2022**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Headquarters** | **Total number of received requests** | **Considered applications, including previous period** | **Including** |  | **Under consideration** |
| **by regular administrative procedure** | **by simplified administrative procedure** | **Re-directed** |
| **National Bank of Kazakhstan** | 1708 | 91 | 608 | 302 | 795 | 94 |

**Individuals and business entities requests review of the local branches of National Bank of Kazakhstan**

**for the 4rd quarter of 2022**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Branch name** | **Total number of received requests**  | **Considered applications, including previous period** | **Including:** | **Re-directed**  | **Under consideration** |
| **by regular administrative procedure** | **by simplified administrative procedure** |
| **Central Branch****(Astana)** | 525 | 16 | 409 | 33 | 76 | 23 |
| **Akmola Branch** | 71 | 1 | 42 | 20 | 6 | 4 |
| **Aktyubinsk Branch** | 68 | 0 | 43 | 5 | 19 | 1 |
| **Almaty City Branch** | 774 | 57 | 723 | 11 | 64 | 33 |
| **Zhetysu Region** Branch (Taldykorgan) | 42 | 0 | 22 | 4 | 16 | 0 |
| Almaty Regional Branch (Konayev) | 44 | 0 | 28 | 0 | 15 | 1 |
| Abay **Region** Branch (Semey) | 60 | 0 | 47 | 2 | 9 | 2 |
| Ulytau **Region** Branch (**Zhezkazgan**) | 12 | 0 | 9 | 0 | 2 | 1 |
| **Atyrau Branch** | 42 | 0 | 0 | 8 | 34 | 0 |
| **East Kazakhstan Branch** | 57 | 4 | 28 | 15 | 13 | 5 |
| **Zhambyl Branch** | 73 | 2 | 18 | 18 | 37 | 2 |
| **West Kazakhstan Branch** | 49 | 1 | 32 | 6 | 11 | 1 |
| **Karaganda Branch** | 128 | 1 | 93 | 6 | 28 | 2 |
| **Kostanai Branch** | 44 | 0 | 21 | 10 | 13 | 0 |
| **Kyzylorda Branch** | 47 | 1 | 13 | 6 | 29 | 0 |
| **Mangistau Branch** | 60 | 2 | 31 | 9 | 20 | 2 |
| **Pavlodar Branch** | 48 | 2 | 27 | 10 | 7 | 6 |
| **North Kazakhstan Branch** | 37 | 2 | 20 | 6 | 10 | 3 |
| Turkestan **Branch** | 78 | 0 | 10 | 13 | 51 | 4 |
| **The Center for Cash Operations and Valuable Storage (branch)** | 5 | 0 | 0 | 1 | 3 | 1 |
| Shymkent Branch | 121 | 3 | 39 | 26 | 57 | 2 |
| **Permanent mission of the National Bank of Kazakhstan in Almaty city** | 75 | 1 | 3 | 9 | 62 | 2 |