**Individuals and business entities requests review of the National Bank of Kazakhstan**

**for 3rd quarter of 2022**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Headquarters** | **Total number of received requests** | **Considered applications, including previous period** | **Including** |  | **Under consideration** |
| **by regular administrative procedure** | **by simplified administrative procedure** | **Re-directed** |
| **National Bank of Kazakhstan** | 1106 | 68 | 284 | 255 | 544 | 91 |

**Individuals and business entities requests review of the local branches of National Bank of Kazakhstan**

**for the 3rd quarter of 2022**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Branch name** | **Total number of received requests**  | **Considered applications, including previous period** | **Including:** | **Re-directed**  | **Under consideration** |
| **by regular administrative procedure** | **by simplified administrative procedure** |
| **Central Branch****(Astana)** | 341 | 19 | 273 | 35 | 36 | 16 |
| **Akmola Branch** | 46 | 2 | 25 | 11 | 11 | 1 |
| **Aktyubinsk Branch** | 47 | 1 | 34 | 1 | 13 | 0 |
| **Almaty City Branch** | 686 | 61 | 639 | 5 | 46 | 57 |
| **Zhetysu Region** Branch (Taldykorgan) | 0 | 0 | 0 | 0 | 0 | 0 |
| Almaty Regional Branch (Konayev) | 70 | 0 | 38 | 14 | 18 | 0 |
| Abay **Region** Branch (Semey) | 0 | 0 | 0 | 0 | 0 | 0 |
| Ulytau **Region** Branch (**Zhezkazgan**) | 0 | 0 | 0 | 0 | 0 | 0 |
| **Atyrau Branch** | 12 | 0 | 0 | 8 | 4 | 0 |
| **East Kazakhstan Branch** | 64 | 3 | 48 | 12 | 3 | 4 |
| **Zhambyl Branch** | 62 | 1 | 14 | 25 | 22 | 2 |
| **West Kazakhstan Branch** | 55 | 1 | 24 | 16 | 15 | 1 |
| **Karaganda Branch** | 106 | 8 | 90 | 6 | 17 | 1 |
| **Kostanai Branch** | 56 | 0 | 28 | 14 | 14 | 0 |
| **Kyzylorda Branch** | 34 | 2 | 12 | 8 | 15 | 1 |
| **Mangistau Branch** | 47 | 2 | 25 | 12 | 10 | 2 |
| **Pavlodar Branch** | 54 | 2 | 19 | 15 | 20 | 2 |
| **North Kazakhstan Branch** | 34 | 0 | 14 | 15 | 3 | 2 |
| Turkestan **Branch** | 44 | 4 | 28 | 3 | 17 | 0 |
| **The Center for Cash Operations and Valuable Storage (branch)** | 0 | 2 | 2 | 0 | 0 | 0 |
| Shymkent Branch | 88 | 0 | 36 | 21 | 28 | 3 |
| **Permanent mission of the National Bank of Kazakhstan in Almaty city** | 49 | 0 | 0 | 12 | 36 | 1 |