



PUBLIC INFORMATION NOTICE

Payments with electronic money rose by almost 30% in a year

Astana

8 April 2025

As of January 1, 2025, 133 payment organizations are registered in Kazakhstan.

For the past five years (2020–2024), volume of transactions carried out through the services of payment organizations has soared fourfold and in 2024 made **8.2 trillion KZT** (8 trillion KZT in 2023). 17 payment organizations accounted for over 70% of this volume.

In 2024, the most popular payment services were transactions to process payments initiated by clients electronically (with the use of mobile devices and Internet resources): payment organizations carried out **543 million transactions** worth **5.6 trillion KZT** (*a 14.2% growth compared to 2023*).

Within the payment services for accepting cash to make payments without opening a bank account, **148 million transactions** worth **1.7 trillion KZT** were carried out in 2024 (*a 24.3% plunge versus 2023*).

Under transactions of accepting and processing of payments using the electronic money, payment organizations conducted **223 million** transactions worth **0.8 trillion KZT** (*a 29.9% surge compared to 2023*).

Payment organizations are distributed across the Republic of Kazakhstan as follows: 123 organizations are in Almaty, 6 organizations in Astana, 2 in Karaganda, 1 organization in Konayev and Rudny each respectively.

Within implementation of control and supervisory functions, in 2024 the National Bank:

- removed **21 payment organizations** from the register of payment organizations due to grounds provided for by the current laws of the Republic of Kazakhstan (*submission of false information, recurrent violation of the legal requirements, failure to provide payment services, etc.*);

- applied **52 supervisory response measures** against payment organizations (*late submission of reporting forms, submission of incorrect reporting information*). Information about the taken measures is available on the Internet resource of the National Bank;

- based on findings of on-site inspections in relation to three payment organizations, executed and issued **199 protocols on administrative offenses** (*the court imposed fines in the amount of 34.3 million KZT*) (*violation of the statutory requirements of the Republic of Kazakhstan related to anti-money laundering and counter terrorism financing*).

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